

TRAININGIN GAMING.COM  
1-800-658-1955

## Final Report

Once the evaluation has been completed, a detailed report will be provided to management for their review. It is then at the discretion of the management team on how to respond. If assistance is needed, **Training in Gaming** offers a full range of training services, programs, and seminars.

Go to [TrainingInGaming.com](http://TrainingInGaming.com) for further details or call:  
1-800-658-1955

## How to Request a Quote:

1. Call us at: 1-800-658-1955
2. E-mail us at  
[Info@TrainingInGaming.com](mailto:Info@TrainingInGaming.com)

Surveillance room evaluations range in price from \$1,500 to \$2,000 per day plus expenses.

Go to: [TRAININGIN GAMING.COM](http://TRAININGIN GAMING.COM) to sign-up for our mailing list and be notified of the many new products being introduced monthly, or e-mail us at: [info@TrainingInGaming.com](mailto:info@TrainingInGaming.com)

## OUR TRAINING PROGRAMS ARE SECOND TO NONE!

TRAININGIN GAMING.COM  
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TRAININGIN GAMING.COM

**IS THERE ROOM  
FOR IMPROVEMENT  
IN YOUR  
SURVEILLANCE  
DEPARTMENT?**

*INCREASE  
EFFICIENCY*



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ROOM EVALUATIONS

## **GREATEST RESPONSIBILITY - Least Amount of Resources**

Surveillance usually has the greatest areas of responsibility in a casino, but at the same time, has the least staffing resources of the casino.

This has been a challenge facing surveillance departments for years.

**So how can management address this issue?**

Will additional staffing help?

The answer to the second question is unclear because it isn't known how efficient your surveillance department is operating right now.

Adding additional staffing to a department that isn't operating at peak performance only adds to its inefficiency. Only after ensuring your surveillance department is operating at peak performance will you know if additional staffing would help.

Nearly every surveillance department has some area where their operations can be more efficient.

## **IDENTIFY THE WEAKNESSES**

Training In Gaming consultants can help you objectively identify your surveillance department's areas of weakness. Once the areas of weakness and inefficiency are identified, management can take appropriate steps to eliminate them.

How can we do this? We have gaming surveillance experts that can conduct an independent evaluation of your surveillance department. Some areas of evaluation are standard throughout the industry, and others are unique to the individual establishment.



CALL TODAY FOR YOUR  
**SURVEILLANCE ROOM  
EVALUATION**

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### AREAS OF EVALUATION INCLUDE, BUT ARE NOT LIMITED TO:

- Room location and access
- Compliance with applicable laws and regulations
- Room polices, procedures, and internal controls
- Daily room activities, procedures, and operations
- Equipment and usage
- Response to requests for assistance, both internal and external
- Response to policy, procedure, or internal control violations
- Response to risk management issues
- Response to criminal activity
- Staff training and development practices