

## GUEST SPEAKERS



**KEITH PAKISH**  
Casino Operations Speaker  
V.P. of Casino Operations  
American Casino & Entertainment Properties, LLC



**Jeff Murphy**  
Director of Surveillance  
Cosmopolitan Las Vegas



**William Joseph**  
Surveillance Trainer  
Cosmopolitan Las Vegas

<b>Name</b>				<b>Casino</b>	
<b>Address</b>					
<b>City/State</b>					
<b>Phone</b>				<b>Fax:</b>	
<b>Attendees</b>	<b>1</b>				<b>e-mail:</b>
	<b>2</b>				<b>e-mail:</b>
	<b>3</b>				<b>e-mail:</b>
	<b>4</b>				<b>e-mail:</b>
	<b>5</b>				<b>e-mail:</b>
<b>Method of Payment</b>	Purchase Order <input type="checkbox"/>	Check <input type="checkbox"/>	Credit Card <input type="checkbox"/>		
<b>Purchase Order #</b>					
<b>Credit Card #</b>					
<b>Expiration Date:</b>					
<b>Name as it appears on credit card</b>					
<b>Mailing address</b>					
<b>Send checks to:</b>					
Hospitality Services of Nevada					
PO Box 751295, Las Vegas, NV 89136-1295					

Number of Registrations	Price
1 registration	\$795.00 per person
2 to 4 registrations	\$695.00 per person
5 or more	\$550.00 per person

### REGISTER TODAY

1. CALL: 1-800-658-1955
2. Fax registration form: 775-659-1165
2. Register online at: [TRAININGINGAMING.COM](http://TRAININGINGAMING.COM)
3. Send business check to:

HOSPITALITY SERVICES OF NEVADA  
P.O. BOX 751295  
LAS VEGAS, NEVADA 89136-1295

**STRATOSPHERE**  
HOTEL | CASINO | TOWER



TRAINING  
IN  
GAMING

# MIKE JOSEPH'S 5 DAY GAME PROTECTION WORKSHOP

Las Vegas, Nevada at the Stratosphere Resort  
March 26th - 30th, 2012

TRAINING  
IN  
GAMING



**DISHONEST DEALERS  
ARE GREAT FRIENDS TO HAVE.**



DESIGNED FOR

**SURVEILLANCE  
TABLE GAMES  
GAMING COMMISSIONS**

**TRAININGINGAMING.COM 1-800-658-1955**

# MIKE JOSEPH'S GAME PROTECTION WORKSHOP

## Dishonest Dealers Are Great Friends to Have!

10 of 300 CHEATING RED FLAGS

1. The dealer calls out "change \$500.00" and gets the supervisor's approval without the supervisor first walking over to the table to physically verify what the dealer has called out.  
*Dishonest dealers are great friends to have!*
2. The dealer reveals a blackjack, collects all losing bets, places the value cheques into the high denomination tube, sorts them out and cheque changes a black cheque for his partner.  
*Dishonest dealers are great friends to have!*
3. The dealer caps their partner's "color coming in" with six additional high value cheques and then calls out to the supervisor, "coloring up fifteen hundred."  
*Dishonest dealers are great friends to have!*
4. The dealer reveals their hole card on each hand to their partner who is sitting alone at the blackjack table so that he will know how to play and bet his hand accordingly.  
*Dishonest dealers are great friends to have!*
5. The dealer false shuffles the playing cards at the baccarat table so well that it fools the surveillance cameras and his partners-in-crime cash out in excess of \$100,000.00.  
*Dishonest dealers are great friends to have!*
6. The dealer purposely drops a playing card on the casino floor inside the pit knowing ahead of time that their supervisor will rush over to pick it up and will miss what is really taking place.  
*Dishonest dealers are great friends to have!*
7. The dealer, the supervisor, and the customer team up to successfully pull off this money making scam on a daily basis, knowing that surveillance agents are not conducting table game audits.  
*Dishonest dealers are great friends to have!*
8. The dealer, working in collusion with a partner at the blackjack table, was able to use this particular gaming tool to cheat, steal, and scam with on a regular basis.  
*Dishonest dealers are great friends to have!*
9. The dealer is working in collusion with a team of blackjack players and knows when the players will win, will lose, and when the dealer will bust.  
*Dishonest dealers are great friends to have!*
10. The dealers in many casinos throughout the U.S. A. cheat, steal, and scam, because they can!  
*Dishonest dealers are great friends to have!*

## I CAN'T BELIEVE HOW MUCH I LEARNED ATTENDING MIKE JOSEPH'S 5-DAY GAME PROTECTION WORKSHOP!

I learned the top 30 table game blunders that are literally costing casinos millions in profits.  
I learned the top 50 ways blackjack table games are currently being cheated on both sides.  
I learned the top 100 obvious cheating tells to watch for on blackjack six-deck shoe games.  
I learned the top 100 not so obvious cheating tells to watch for on blackjack hand deck games.  
I was introduced to the top 40 card counting systems used by professional card counters.  
I learned 100 super game protection tips designed to save our casino \$100,000.00 when followed.  
I learned the top 40 cheating devices that are now being used to rip off most casino table games.  
I learned the top 23 card marking systems that are used to cheat several casino table games.  
I learned the top 30 sleight-of-hand moves surveillance fixed cameras cannot see on table games.  
I learned the top 10 money management systems used by professional gamblers and team players.  
I learned the top 23 dealer callouts and why they must be acknowledged, verified, and approved.  
I learned how to recite the answers to over 500 basic strategy questions in under 30 seconds.  
I learned the top 5 qualities that are associated with those leaders who are effective and successful.  
I learned the top 10 reasons why so many casino employees become distressed and get burned out.  
I learned 300 answers to quiz questions that I know increased my gaming knowledge by 25%.  
I learned 100's of dealing procedures and now understand why they must be followed and enforced.  
I learned that the top 12 gaming tools purchased to protect table games are doing just the opposite.  
I learned 31 things that can and will affect the casino table games' drop and hold percentages.  
I learned the top 25 tells to look for that are associated with professional card counters.  
I learned the top 10 reasons why so many employees have switched over to the dark side.  
I learned how to use 10 pieces of paperwork to pin point and eliminate potential internal theft.  
I learned the top 100 things managers and supervisors are responsible for in their job descriptions.  
I learned the top 300 terms associated with the games of blackjack, craps, roulette and baccarat.  
I learned the top 100 differences between a good supervisor and a bad supervisor.

I learned the reasons "why" for the 1000's of things I am responsible for and held accountable for in these 5 days of intense training. I walked into this training thinking I knew a lot, after all I was a casino manager, but then I met the master trainer. All my trainings combined can't equal Mike's training.

TRAININGGAMING.COM

REGISTER TODAY!

1-800-658-1955

## Mike Joseph's 5-Day Table Games Protection Workshop

Check Location	Casino Location	How many attendees?
	The Stratosphere Casino Las Vegas, Nevada March 26 <sup>th</sup> – 30 <sup>th</sup> , 2012	

<b>PRICE:</b>	1 Registration - \$795 per person 2 to 4 Registrations - \$695 per person 5 or More - \$550 per person	
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**PHONE:** 1-800-658-1955 – **FAX:** 775-659-1165  
**EMAIL:** INFO@TRAININGINGAMING.COM

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	<b>3</b>	<b>e-mail:</b>	
	<b>4</b>	<b>e-mail:</b>	
	<b>5</b>	<b>e-mail:</b>	
	<b>6</b>	<b>e-mail:</b>	
Method of Payment	Purchase Order <input type="checkbox"/>	Check <input type="checkbox"/>	Credit Card <input type="checkbox"/>
Purchase Order #			
Credit Card #			
CIRCLE Credit Card Type:	Visa – MasterCard – American Express - Discover		
Expiration Date:			
Name as it appears on credit card			
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 Hospitality Services of Nevada  
 PO Box 751295, Las Vegas, NV 89136-1295